

Monday, August 13, 2018
Waste Management Workshop

1. Call to Order: Mr. Megonnell called the meeting to order at 6 p.m.
2. Roll Call:
Mr. Kyle Miller, Chairman; not present
Mr. Jay Megonnell, Vice-Chairman; present
Mr. Donald Steinmeier, Secretary/ Treasurer; present
Mrs. Gloria Zimmerman, Supervisor; present
Ms. Stacey Connors, Supervisor; present
3. Mr. Megonnell stated that he uses the tag system and only uses one tag/month. Mr. Rosario read resident letters and emails submitted prior to the meeting. Mr. Rosario said that our contract with Waste Management is established, but we are discussing possible changes within it. There will be costs for the changes.

Mr. Tom Stang, Waste Management. Mr. Stang said that he attended the mandatory pre-bid meeting that the Township held. He said that many townships are changing over to the cart system. He said that the four bidders who attended the meeting all bid with the same specifications. He said that Waste Management is looking at billing the bag customers quarterly for the next contract cycle.

Ms. Connors stated that the number of tags must be reduced. Mr. Megonnell said that only twelve residents have signed up for Waste Management's ADA program. Mrs. Zimmerman said that ADA residents should go to the Township office to enroll.

Some of the top complaints/concerns:

- Bulk items sitting near curb for 2-3 weeks
- After being emptied, the trash can lids remain open and rain fills them
- Single people and the elderly do not want the 96 gallon trash can
- The number of bag tags is outrageous for most of the customers

Cindy, Sarhelm Road. She cannot remember reading about it in the newsletter. Ms. Connors said that this was discussed in multiple public meetings, was on our website, minutes of the meetings and the front page of the last newsletter.

Daniel Jones, Clover Lee. His complaint is the size of the can cannot fit through his doors of his house. His HOA has rules against the trash in the front of the property.

Yvonne Cody, Manor Drive. She wanted to know how to clean the trash cans. She also had a question of mandated recycling if she switches to the bag tag

Alice Mangus, Baumgardner Drive. She said the cans will not fit in the garage. She said that the tag program forces you to buy too many tags.

Robert Longenecker, Piketown Road. He said there are too many bag tags required. He also wanted to know what to do if his can blew out onto the road and someone hit it? Mr. Stang said that WM would replace the can. If constant replacing occurs, they will deal with it on a case by case basis.

Julie Brady, Manor Drive. She was worried about recycling during strong winds.

Thomas Bejgrowicz He was told about vacation hold if you spend half the year here, or go on vacation. The call center had told him that he wouldn't be refunded the money, but if he returned the unused tags he would receive an account credit.

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Mike Jordan, Northstar Drive. He was concerned over the size of containers. He said that Penn Waste lets you pick the size you want. Ms. Connors said that none of the bidders had an option for different size cans. Penn Waste was one of the four bidders.

Edward Houser, Barnwood Place. He said that he only uses 1 bag a month and this is a 300% increase. He wanted to not be required to have trash service.

Darla Stammel, Knight Road. She was concerned that after trash pickup, the cans sit at the edge of the road. She was also told her recyclables weren't out for pickup and they were out the night before.

Scott Collins, Hanoverdale Drive. He is the Brynfield Association Vice President. He wanted to share his developments hardships. The units are connected and not all cans can make it to the rear of the house. HOA rules do not allow it in the front, and some units do not have a garage. He votes for smaller cans that are easier to move.

Diane Acri, Northstar Drive. She said that their units are eight in a row and they share a common driveway. She has switched from the full service to the bag tags because she cannot get the can around the units. This will be excessively expensive.

Robert Fowler, Douglas Road. He said his driveway is very long and the trash can weighs 40 pounds when empty. He also said that the new trash can does not fit four bags like the contract reads. Mr. Stang stated that the contract was written for 128 gallons of trash, so another 32 gallon can may also be used.

Mr. Megonnell thought the whole idea was to be automated. Now you can put out the additional cans. Mr. Stang said the new trucks are low entry and easier for them to dump additional trash into. Ms. Connors thought that they switched the cans so that the drivers didn't have to lift any trash, but now they are going to empty the additional cans.

Mark Chiles, Townes of Hershey HOA. He said that they have 79 units with 2 car garages. HOA rules prohibit the cans from being visible when not at the curb. Mr. Stang did verify that there are 35 gallon, 64 gallon and 96 gallon trash cans. Mr. Chiles wanted to know if the Township could house and underground selling system for extra tickets (buy/sell) Mr. Rosario said that the Township cannot get into that. Mrs. Zimmerman stated that if the residents want to know more about what goes on in the Township, to attend Board meetings on the first and third Mondays of the month. Mr. Chiles was angry because he does attend every BOS meeting and felt the homeowners did not have a chance for input. He recommended a meeting like this should have occurred prior to the contract signing. Mr. Stang said that West Hanover Township Supervisors care about their residents. He has never been asked to have a meeting like this. He said this Board wants to try and fix some of the issues.

Vicki Williams, Country Manor Drive. She said there are 139 people in the senior community. These residents are old and angry over the mandatory requirement for trash. She said she has not put a single bag of trash out since June. Mr. Rosario said that the Township is mandated by the EPA as part of the Chesapeake Bay Initiative. Another resident in that community said the majority of residents are 70 -90 years old. They cannot switch to the bag program because animals will get into the trash.

Patricia Jones, Clover Lee Development. She said that their development has about 100 houses. She appreciates what has been said this evening. Her vote is for smaller receptacles.

Joan Madden Forney Way. She asked how many workers go out per truck? What if they can't pick up the bulk item by themselves?

Neil Shatto, Mumma Road. He asked if the Township ran a survey to see what people wanted for the size of the containers. No, at the pre-bid, it was determined we would go with what was the majority was in the industry. Mr. Stang said that contracts are not written for multiple size carts. Mr. Shatto asked if examples were brought into the Township as the examples of what we will receive. No.

Mr. Rothensberger, Novak Road. He said that he does not want the container for his house or the vacant house he owns further down the lane. He will not use them.

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Michael Heisey, East Appalachian Trail. He said that his driveway is very long and the cans are too big. He does not want the cans in his driveway. There are multiple ones there.

Mr. Megonnell said that he took notes on a lot of different things. He said that $\frac{3}{4}$ of the people at this meeting spoke about the large size. The Board will have to re-negotiate. Mr. Megonnell told the residents that the Board has listened to them with open ears. He said that some of us have the same problems as you. He apologized for not checking into this matter like we should have. Mr. Megonnell said to make sure that you signed in and include your email so that we can contact you. If there is space, jot down your problem – i.e. too large, too many tags. Mrs. Zimmerman agreed with Mr. Megonnell and felt the same way.

The meeting was adjourned at 7:53 pm.